

CITY OF HOUSTON BENEFITS DEPARTMENT CONTACTS

PHONE:
832.393.6000
832.393.6100
Toll Free: 888.205.9266

EMAIL:
benefits@houstontx.gov
benefiteligibility@houstontx.gov
retireebenefits@houstontx.gov

WEBSITE:
<http://www.houstontx.gov/hr/benefits.html>

WALK-IN LOCATION:
Monday - Friday
8:00 AM - 5:00 PM
611 Walker, 4th Floor
Houston, TX 77002



CITY OF HOUSTON BENEFITS PLAN CONTACTS

RETIREE INSURANCE BENEFITS

www.houstontx.gov/hr/benefits/retiree_benefits.html

CIGNA
24 Hr. (Main Office) | 800.997.1406
Onsite Cigna Reps: 832.393.6191
832.393.6192
832.393.6193
email: cityofhoustoninquiries@cigna.com
www.mycigna.com

DELTA DENTAL
DHMO: 844.282.7637
DPPO: 855.242.1549
OnSite Reps: 832.393.6157
www.deltadentalins.com/cityofhouston

SUPERIOR VISION
800.507.3800
www.superiorvision.com

CONTINENTAL AMERICAN INS. CO.
866.849.0011 | 832.639.4453
www.wecareworks.com/wecare

DEARBORN NATIONAL LIFE INS. CO.
800.348.4512
email: claims_customer_service@dearbornnational.com

MEDICARE PLANS

http://www.houstontx.gov/hr/benefits/retiree_medicare.html

AETNA
888.267.2637
www.aetnamedicare.com

CIGNA HEALTHSPRING
888.281.7867
www.texashealthspring.com

KESLEYCARE ADVANTAGE
713.442.9540
www.kelseycareadvantage.com/coh

TEXANPLUS HMO
Member Services: 866.230.2513
Enrollment: 866.556.4607
www.texanplus.com

UNITED HEALTHCARE
AARP: Member Services: 800.523.5800
Enrollment: 800.392.7537
Rx Plan: 888.556.6648
www.uhretiree.com

OTHER RETIREMENT CONTACTS

DEFERRED COMPENSATION 457(B)

[www.https://houstondcp.empower-retirement.com](https://houstondcp.empower-retirement.com)

EMPOWER RETIREMENT
713.426.5588 | 832.393.9062
Toll Free: 877.313.7693

WALK-IN LOCATION:

MONDAY - FRIDAY
8:30 AM - 5:00 PM
1818 Memorial Way
Houston, TX

TUESDAY - THURSDAY
8:30 AM to 4:30 PM*
*(closed 12:30 PM-1:00 PM)
611 Walker 11th Floor
Houston, TX 77002

SOCIAL SECURITY ADMINISTRATION

www.myssa.gov

800.772.1213 | TTY: 800.325.0778

Nearest Office to Downtown:
8989 Lakes At 610 Dr.
Houston, TX 77054

HOURS:
Monday 9:00 AM - 4:00 PM
Tuesday 9:00 AM - 4:00 PM
Wednesday 9:00 AM - 12:00 PM
Thursday 9:00 AM - 4:00 PM
Friday 9:00 AM - 4:00 PM

*HMEPS does not provide or administer any of these plans or benefits.

Updated 10/2019